



Your library's on the phone

Discover the new K-12
AccessMyLibrary iPhone app
from Gale!

Why did Gale develop an iPhone app?

At Gale we believe “power to the user” equals value to the library! We make it a priority to help libraries increase traffic – with widgets, marketing tools and customized features on many of our products. This free app is just one more way we are working to boost usage of your resources. It helps students find quality information while raising awareness about the rich content available in your library.

Where can I download the *AccessMyLibrary* K-12 application?

You can download it free from the iTunes Store. It will load instantly onto your iPhone or iPod touch device.

Where should I direct students?

Direct students to the iTunes Store for end-user information.

Why do I not see my library in the app?

The application currently lists K-12 libraries that own, or have access to, Gale e-resources. If your library qualifies but is not listed, contact Gale Technical Support at 1-800-877-4253, option 4.

How do students authenticate?

Students first select their school; then they receive a one-time prompt for a password. Once they enter the correct password, they will be authenticated through August 1, 2010 (the start of the school year), at which time they will be prompted again. Entering the correct password again will grant unlimited access until August 2011.

What is my location's password?

Your location password is provided on your access letter. If you need help, call Gale Tech Support at 1-800-877-GALE, option 4.

Does this application work on devices other than iTunes products?

The AML app currently loads only onto iPhone and iPod touch devices. However, we are formulating the release for iPad and Android applications.

Will other library markets be included?

Yes. We currently offer a public-library AML app, and we anticipate an academic-library release later this summer.

Have more questions? Contact Gale Technical Support at 1-800-877-4253, option 4.